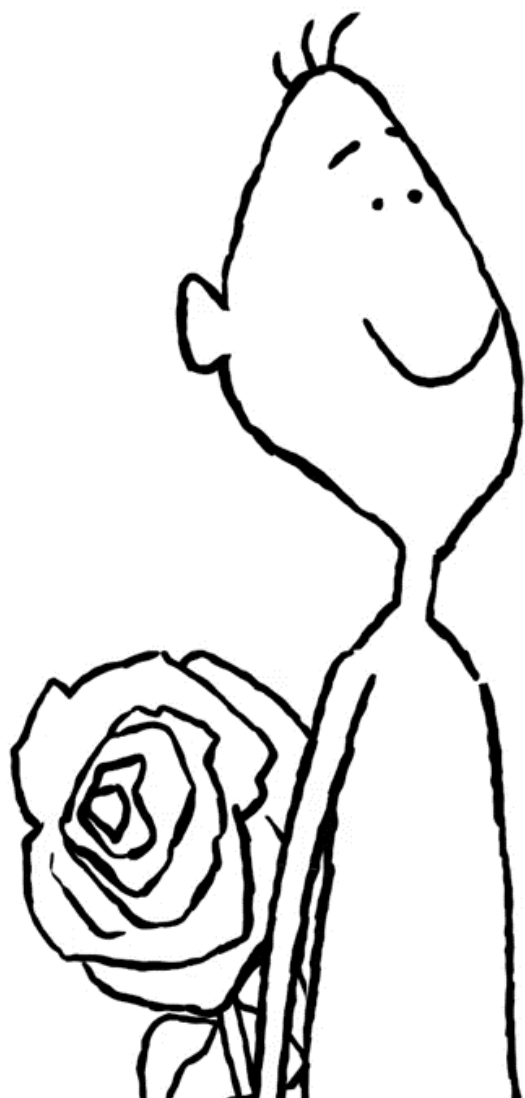


RPA

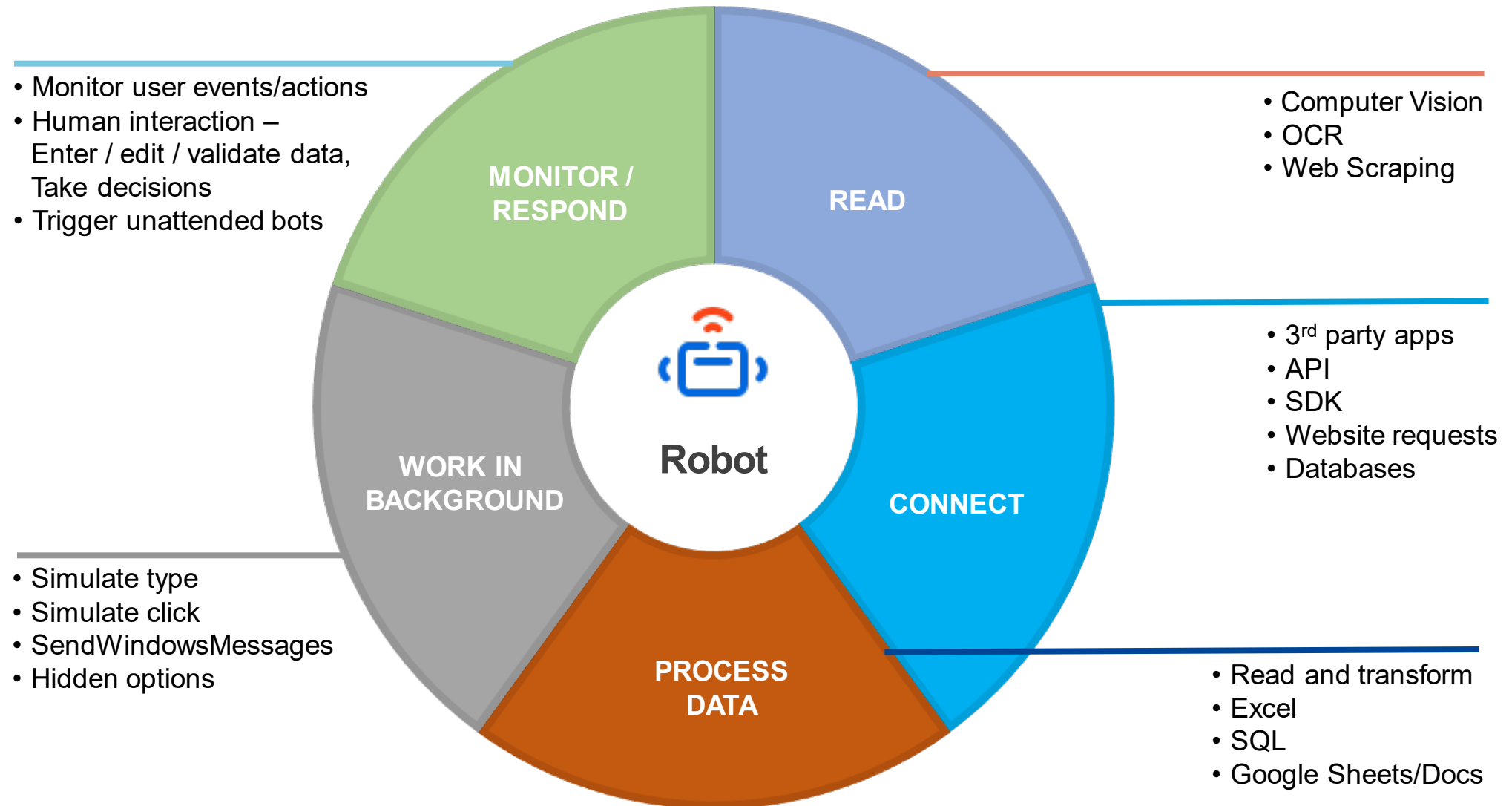
Robot Process Automation*

**automation, noun*=The use or introduction of automatic equipment in a manufacturing or other process or facility





What robots can do



What can software robots do?

Here are some of the tasks that can be easily handed over to Robots



Log in to any application



Connect to system APIs



Move files and folders



Extract content from documents, PDFs, emails and forms



Read and write to databases



Open emails and attachments



Scrape data from the web



Make calculations

Look at That Robot Go!

Key Functions of Care

Patient Access

- Scheduling
- Registration
- Insurance Verification
- Pre-Certification
- Prior Authorization
- Document Intake

Consultation & Care

- Screening
- Scribing
- Coding
- Documentation
- Scripting

Finance

- Insurance Billing
- Patient Billing
- Cash Application
- Payment Posting
- Claims Management
- Account Follow-Up

Supply Chain

- Order Management
- Inventory Management
- Pharmacy

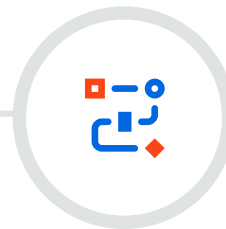
These 4 Functional area's is where RPA projects begin

Anything that can be automated, will be



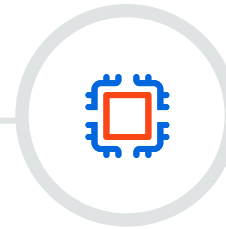
Finance

- Process-to-pay
- Order-to-cash
- Record-to-report



Supply Chain

- Inventory management
- Demand & supply
- Planning
- Invoice & contract management



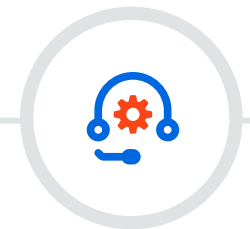
IT

- Server & app monitoring
- Routine maintenance & monitoring



HR

- Payroll
- Onboarding & offboarding
- Benefits administration




Customer Services

- Address change
- Password reset
- Payments
- Scheduling appointments
- Order modifications

	Aim	Outcome
HBS Finance Income Services	To provide a proof of concept for HBS Finance to automate a key Income Reporting process for all national acute hospitals in order to replace and support manual and repetitive tasks.	<p>Significant reduction achieved in time to complete a case following automation. Processing Speed – 6.6 mins (robot) versus 111 mins (human) per case. Robot is working at only 2% of capacity i.e. 98% capacity to absorb new automation opportunities</p> <p>Time reduction due to incoming spreadsheets being locked down to prevent erroneous data being input. Consistency in the checking process and validation stages i.e. same checks every time. Finance staff freed up to perform more value added / urgent tasks.</p>
HBS HR National Personnel Records	To automate a monthly process which involves running matches between an Excel database and SAP with regard to details of Garda Vetting outcomes provided to NPR by the HSE's Garda Vetting Office Liaison Office (GVLO).	<p>Significant time reduction achieved in processing employee vetting status. Processing Speed – 0.5 mins (robot) versus 10 mins (human) yielding time saving >500 hours per month with 100% accuracy</p> <p>Enabled NPR to absorb additional volumes due to COVID-19 emergency i.e. hiring of new interns, medics and student nurses. Will enable NPR to meet future increased volumes arising from legal obligations to comply with new vetting legislation</p>
Health Protection Surveillance Centre	To automate daily activities being manually undertaken by staff in the HSE Departments of Public Health on the Computerised Infectious Disease Reporting System.	<p>Significant time reduction for public health departments around the country following automation. Processing speed – 3.3 mins (robot) versus 26 mins (human) per case yielding potential time saving of 38 hours for every 100 cases.</p> <p>Automation which was originally developed for Covid-19 cases can be enhanced to accommodate all infectious diseases including seasonal flu.</p> <p>80% automation success with 20% of exceptions requiring human interaction. The exception rate is expected to reduce further as data quality improves and standard business processes are implemented.</p>

How Mater Hospital Experienced Benefits of Automation During Covid-19



Jincy Jerry

Assistant Director of Nursing
Infection Prevention & Control



Pandemic Unemployment Benefit

Department of Employment Affairs and Social Protection rapidly developed and deployed a new end-to-end solution to support applications for the Pandemic Unemployment Benefit for citizens using a new online service and enabled by UiPath's RPA technology, making payments to close to 600,000 individuals by the end of April.

The potential of RPA as a tool to improve services and generate efficiencies for the Exchequer.



- Reduction in average handling times of renewal applications.
- Savings of 7300 hours identified in a year.
- Transfer of staff to more value - added activities, away from repetitive low risk and low value-add activities.
- The RPA solution has processed over 270,300 applications since launch in September 2018



Secure &
Compliant

Trusted by Government Agencies all over the world



“UiPath underwent security testing, including conducting manual and automated web application security testing on NASA’s high-risk applications. Using a combination of automated and manual testing techniques, UiPath software passed the NIST 800:53 revision 4 standards.”

**Standards
& compliance**

**Secure access
to automations**

Secure data

Governance

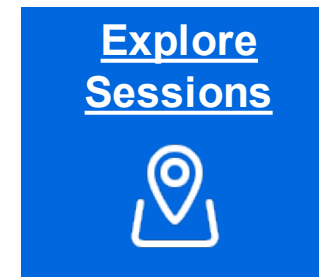
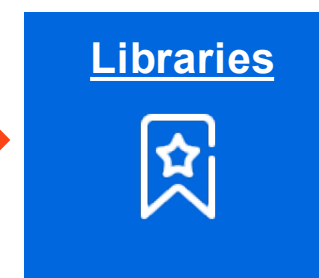
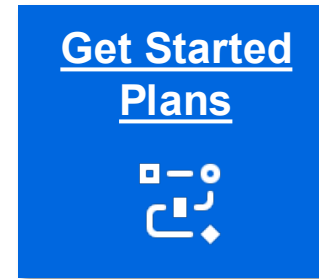
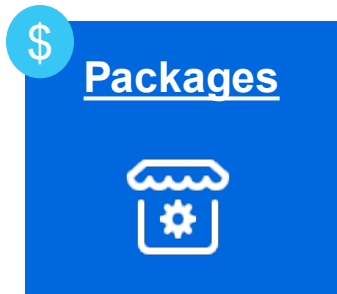
The UiPath **Unified Customer Success Program**'s main goal is to bring together all the elements crucial to our customers' success, in order to enhance their RPA capabilities when they need it.

Enhance RPA & Hyperautomation capabilities

Faster ROI & business benefits

Accelerate scale





1 Drive quicker time to value

2 Open access to all customers

3 Acceleration through packages

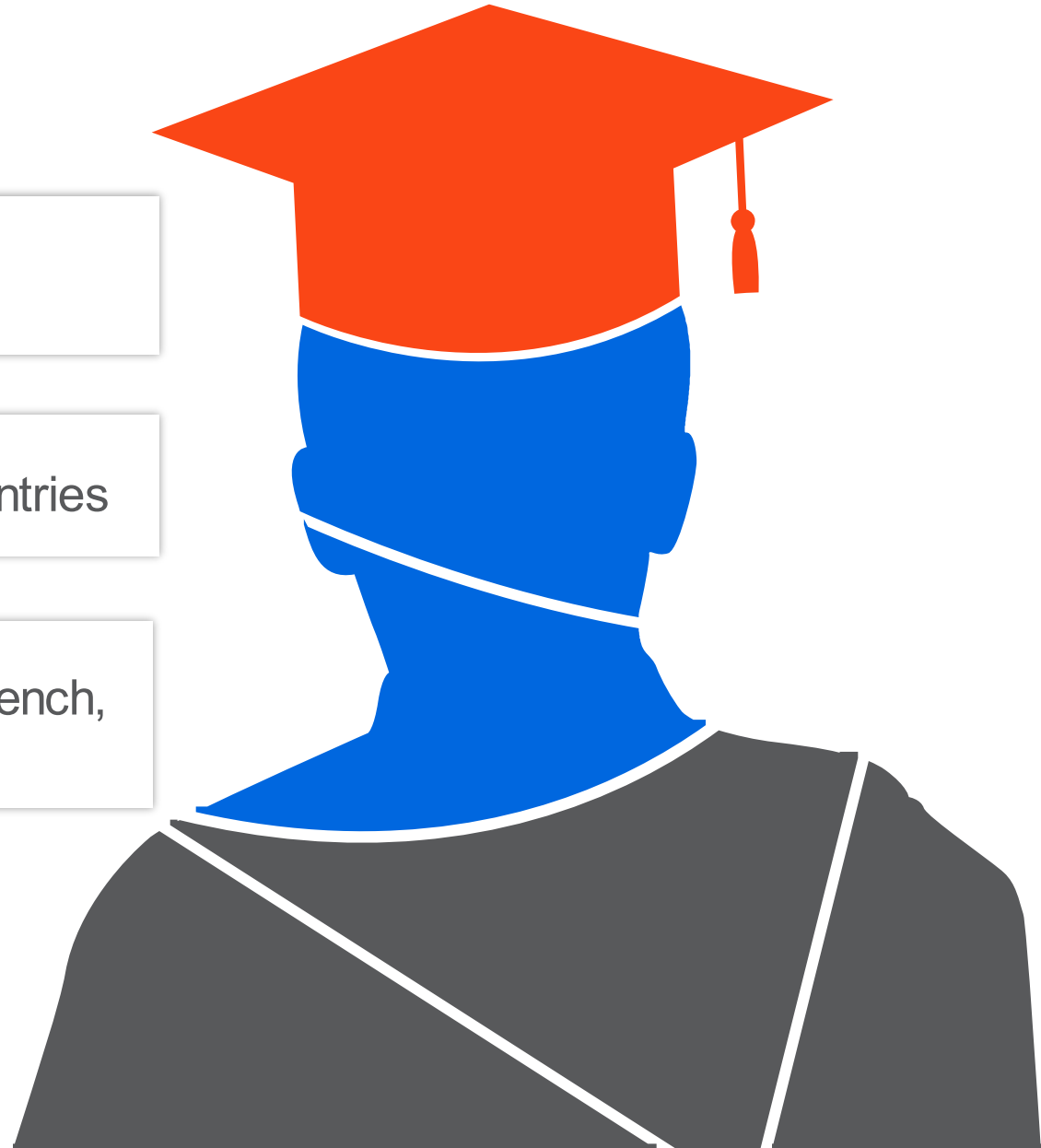
4 Goal orientated success

UiPath Academy

Launched in April 2017

510K registered students from over **160** countries

Localized content in English, Japanese, French, Spanish, Russian



UiPath Academy

People and companies that win adapt and thrive through change – and we are committed to support this shift.



Learning journey for all
RPA roles



Accelerated workforce
readiness through learning



Enablement for certification
and upskilling



Academy Training Catalog



Starter Kit Training Portfolio

- RPA Starter Training
- UiPath Enterprise RPA Platform Overview
- StudioX Training

UiPath Enterprise RPA Platform Training Portfolio

- UiPath 18.3 Training
- UiPath 18.4 Platform Updates Training
- UiPath 19.4 Platform Updates Training
- UiPath 19.10 Platform Updates Training

RPA Role Based Training Portfolio

- RPA Developer
- Solution Architect
- Infrastructure Engineer
- Implementation Manager
- Business Analyst

Introducing...

UiPath™ Academic Alliance



NUI GALWAY PARTNER WITH UiPATH TO TRAIN ACCOUNTANCY STUDENTS IN ROBOTIC PROCESS AUTOMATION



UiPath and CAI partner to teach accountants new RPA skills



Together with universities, we are:

- Instituting RPA as a discipline in academia
- Preparing students and educators with in-demand automation skills
- Connecting students and educators to a community of practitioners
- Creating RPA awareness across entire institution
- Creating a differentiator for universities

